

ChicagoHistoryMuseum

Group Tours Frequently Asked Questions

Where are you located?

We are located at the south end of Lincoln Park at 1601 North Clark Street at North Avenue.

When is the museum open?

The Museum's hours are:

Monday – Wednesday 9:30 a.m. – 4:30 p.m.

Thursday 9:30 a.m. – 8:00 p.m.

Friday – Saturday 9:30 a.m. – 4:30 p.m.

Sunday 12:00 noon – 5:00 p.m.

The Museum is closed Thanksgiving, Christmas and New Year's Day.

How do I purchase tickets for groups of 10 or more?

We ask that you fill out a **Group Sales Reservation** form. This form is available online at www.chicagohistory.org or by calling the Adult Groups Manager at (312) 799-2162. Forms can be returned by fax or mail. For a self-guided visit, reservations can be made up to 3 weeks in advance. For a guided experience, reservations must be made 6 weeks in advance.

What is included in the guided experience?

A guided tour includes a trained docent that will lead a 50 to 60 minute tour of the gallery of your choice. Our docents are trained by leading historians knowledgeable about the city's rich history and built environment.

How long should I plan for my visit?

The average visit takes approximately 2 ½ to 3 hours; longer if you are having lunch. Although there is seating throughout the museum, you can **anticipate being on your feet** for as long as fifty minutes and up to one hour while taking a tour.

What is the group rate for adults and seniors?

Adults: \$9 self-guided tour; \$12 guided tour
Seniors (65+) and college students: \$8 self-guided tour; \$11 guided tour

Can I get the discount rate if I walk-in with a group?

No, if you want the discount rate you must make an advance reservation with the Adult Groups Manager. Otherwise, the general admission rate will apply; \$14 for adults and \$12 for seniors and college students.

Can I take pictures?

Photography is allowed in the *Chicago: Crossroads of America* gallery and our public spaces and lobby areas. Please do not take pictures in our special exhibition galleries.

Do you offer on-site food service?

Yes, Blue Plate Direct Catering offers a selection of boxed lunches. For groups larger than 20, reservations should be made with the Adult Groups Manager to reserve special seating for lunch.

How does our group check-in?

If arriving by bus, please pull up to the Clark Street entrance and proceed to the Visitor Center to check in with the receptionist. We recommend that your group remain on the bus while you handle any business transactions.

If arriving by car, parking is conveniently located one block north of the Museum at Clark and LaSalle Streets. Enter on Stockton Drive.

A complimentary coat check is located on the first floor. All large bags and backpacks must be checked. We suggest taking care of bathroom visits, coat check, and payment for your group, immediately upon arrival and before the orientation begins.

Is the museum handicapped accessible?

The Chicago History Museum is **accessible to the disabled**. We offer wheelchairs if needed, please give us advanced notice prior to your arrival if you require this service.

For more information, please contact Audrey R. Womack, Adult Groups Manager at (312) 799-2162 or grouptours@chicagohistory.org.